

**Reservations on-line now require a Credit Card Number:** We have modified the on-line reservation system to REQUIRE a Credit Card # in hopes of reducing bogus reservations and confusion about when a house is booked and when it is available. The calendar is automatically blocked when a reservation is made on line. *(This may take a couple of hours to show on the web, but it is almost instantly unavailable in the system)* By requiring Credit Card #s, we hope to reduce unpaid reservations that make it to the calendar before we are able to cancel them.

**You may block your house by using the following "Test Card" number.**

Select the type of Credit Card: **OWNER**  
Enter Credit Card #: **5555 5555 5555 4444**  
Enter any future expiration date.

**Rentals are slow probably due to Gas Prices and the Economy in general.**

We are taking several steps to help combat this situation including:

1. As of 6/12 we will take 3 night weekend reservations on most houses for the remainder of 2011. *(This includes July 4<sup>th</sup> weekend.)* If you want to exclude your house from "Weekends" e-mail or call us.
2. After July 4<sup>th</sup> we will begin offering discount certificates on Pontoon Boat rentals. 50% of the cost of these certificates will come from Mountain Lakes and 50% will come from the home owner. Again, if you want to be excluded just e-mail or call us.
3. A few houses are being offered at very deeply discounted flat rate prices. These are only available last minute and include all taxes and cleaning for \$250 - \$400 for a 2 night weekend. This gets a few dollars for houses not otherwise rented and draws attention to rentals in general. If you want to be INCLUDED just e-mail or call us.

**This letter to remain posted on the "Owners Only" page of our web site.**

Scroll to the very bottom of our home page [www.mtnlakes.com](http://www.mtnlakes.com)

On the far right hand select the "Owners Only" link.

Enter the user name: **mowner**

Enter the password: **July2010**

**Thanks**

*John Carter*

6/10/2010

Home (864) 613-0015

**To make or ask about a reservation call the Office (800)-610-0020**

**NEW FAX # (877) 396-2650**